

# ACE COMMERCIAL FENCE INC.

## ACE FENCE & SUPPLY

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## Your New Wood Privacy Fence

**Congratulations** on your new ACE wood privacy fence!! Here is some information outlining your warranty and tips to help insure the maximum longevity from your new fence.

ACE Fence & Supply offers a one year workmanship warranty this does not include any of the nature made materials such as the 2x4 rails, pickets, cap board, kick board or trim. All the metal components such as posts, caps, brackets, hinges, etc. are covered.

**Exclusions include:** gate damage caused by lawn equipment and lawn service companies, gates slamming shut that have been left open. Wind damage caused by severe weather, and in cases of prolonged dry weather, loose posts caused by ground cracking. **WATER YOUR POSTS!!**

Some gates will need to be adjusted after normal settling and weathering occurs, just give us a call and we will come by and readjust it for you.

Western red cedar is considered the best value, most durable, and least affected by weathering, insects and decay, however any wood that is exposed to the elements will shrink, twist, warp, bow, crack and lose knots over time especially in our Texas heat, this is an act of nature and cannot be predicted, prevented or warranted.

### **Maintenance:**

During periods of dry weather water your posts especially gate posts to prevent the ground from cracking and shrinking around them causing them to become loose. This is the same principle as the foundation for your house.

Please inform your lawn service to take care when taking their equipment through the gates and they will be responsible for any damage incurred. This is a recurring problem but hopefully can be eliminated with communication.

After installation, you may have a few pickets that bow or twist to a point that you want to replace them, this is totally unpredictable, however we usually will leave you with a few extra pickets in case this happens. If for some reason you did not get extra pickets and need some, just come by our office or call.

**Pre-stained fences** should last 3-5 years before re-staining, however this is only an estimate based on past experience, there are too many environment factors to predict accurately. Touching up may be required during that time especially where sprinklers continually hit the fence. **ADJUST SPRINKLERS AWAY FROM FENCE!!**

ACE provides free of charge one 1 gallon of stain and a sprayer to every pre-stained customer for touch up purposes, if you were not provided with that please come by our office or call.

ACE uses only metal frames on our wood gates they can normally be adjusted by turning the turnbuckle on the gate itself and or adjusting hinges up or down.

**THANKS FOR CHOOSING ACE FENCE & SUPPLY!!**